### DEPARTMENT OF SOCIAL SERVICES 744 P Street, Sacramento, CA 95814

April 7, 1994

ALL-COUNTY LETTER NO. 94-30

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY AUDITORS
ALL COUNTY FISCAL OFFICERS
ALL COUNTY ADMINISTRATIVE
SERVICE OFFICERS

REASON FOR THIS TRANSMITTAL						
ſ	1	State Law Change				
Ĺ	]	Federal Law or Regulation				
_	_	Change				
L	J	Court Order or Settlement				
r	7	Agreement				
	j	Clarification Requested by				
		One or More Counties				
[x]		Initiated by CDSS				
		•				

SUBJECT: REPLACEMENT OF THE SSA 4972 QUARTERLY REPORT
OF RECOVERIES OF OVERPAYMENTS WITH THE CA 812
AFDC QUARTERLY REPORT OF RECOVERIES OF OVERPAYMENTS

The purpose of this letter is to notify counties that the enclosed Form CA 812 (AFDC Quarterly Report of Recoveries of Overpayments) will be replacing the SSA 4972 (AFDC Quarterly Report of Recoveries of Overpayments) effective with the April-June 1994 quarter. Although the form has a new number to identify it as a State form, the majority of the data elements are the same as those in the original SSA 4972. Some counties do not currently have a system in place to separately identify new line items such as "Tax Intercept Collections", "Balancing Overpayments vs. Underpayments", and "Claims/Dollars from Active to Closed". Until these counties are able to capture and report this data separately, these new items should be reported in their respective total lines.

This form was developed as a result of substantial feedback and information provided by the County Welfare Director's Association (CWDA) Research and Statistics Committee and fiscal staff from several counties. The new form, CA 812 meets the needs of the CDSS Fraud Bureau's Recovery and Overpayment Collections Unit, satisfies current federal requirements, assists the State in its implementation of Senate Bill 627, gives more detailed instructions to the counties for its completion and will allow counties to more accurately monitor collection performance.

Training for this report will be conducted in May by Ms. Cheryl Mello of the Statistical Services Bureau and John Moist of the Fraud Bureau's Recovery and Overpayment Collections Unit. Training sessions will be held in five locations, in conjunction with the Tax Intercept workshops already scheduled. County staff responsible for completing the CA 812, as well as their supervisors, should plan to attend. A separate letter regarding these sessions will be issued shortly.

If you have any questions regarding the reporting process, please contact Ms. Mello at (916) 653-5550. For questions regarding overpayment collections, contact Mr. Moist at (916) 323-0445.

JARVIO A. GREVIOUS

Deputy Director

Administration Division

**Enclosures** 

c: CWDA

# Send one copy to:

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES STATISTICAL SERVICES BUREAU 744 P STREET, MAIL STATION 12-81 SACRAMENTO, CALIFORNIA 95814

# QUARTERLY REPORT OF OVERPAYMENTS AND COLLECTIONS (AID TO FAMILIES WITH DEPENDENT CHILDREN)

		COUNTY		QUARTERENDING		
				1 1		
	CLAIMS FOR		CLAIMS FOR			
DESCRIPTION	ACTIVE CASES		CLOSED CASES			
	CLAIMS	AMOUNT	CLAIMS	AMOUNT		
BALANCE OF OVERPAYMENTS AT THE BEGINNING OF THE QUARTER     (ending balance last quarter or explain)		(2) \$	(3)	(4) s		
2. TOTAL OVERPAYMENTS IDENTIFIED DURING QUARTER		s		\$		
3. REDUCTION OF ASSISTANCE PAYMENTS						
a. Claims and amounts of grant reduction		\$				
b. Balancing overpayment vs. underpayment		\$		\$		
c. TOTAL REDUCTION OF ASSISTANCE PAYMENTS		s		s		
4. CASH COLLECTIONS						
a. Cash Collections		s		\$		
b. Tax intercept collections		s		s		
c. TOTAL CASH COLLECTIONS		\$		s		
5. OVERPAYMENTS FOR WHICH COLLECTION WILL NOT BE PURSUED				s		
6. OVERPAYMENTS FULLY RECOVERED						
7. BALANCE AT THE END OF THE QUARTER		s		ş		
a. Claims/Dollars from Active to Closed - Discontinued Claims	( )	s ( )		s		
b. Claims/Dollars from Closed to Active - Reopened Claims		s	( )	s ( )		
c. Claims/Dollars Transferred from other counties		s		s ·		
d. Other Adjustments (+ or -)		s		s		
e. NET BALANCE AT THE END OF THE QUARTER		S		\$		
COMMENTS:						
REPORT PREPARED BY:	TELEPHONE NUMBER	3		DATE		
				1		

CA 812 (3/94)

#### CA 812 INSTRUCTIONS

#### GENERAL INSTRUCTIONS

This report is used by the California Department of Social Services (CDSS), Statistical Services Bureau to compile data for the SSA 4972, which is a federal report submitted to the U.S. Department of Health and Human Services. It is also used by CDSS Fraud Bureau, Recovery and Overpayment Collections Unit, to track county collections activity and to determine funding levels resulting from Senate Bill 627. The report is to be submitted within 8 days after the end of the quarter.

#### **DEFINITIONS**

- 1. Active. Active cases are cases with overpayments (claims) that are currently receiving Aid to Families with Dependent Children (AFDC).
- 2. <u>Closed</u>. Closed cases are cases with overpayments (claims) for which AFDC has been discontinued. Cases and Collections are counted as active or closed based on their status at the end of the quarter.
- 3. Claims. Individual claims (overpayments) are counted (i.e., if more than one claim exists on an AFDC case, each claim is counted). For lines 3 and 4, since collection can only be made on one claim at a time, show one claim for each collection. If collection is made by any method on Lines 3a, 3b, 4a or 4b, show a claim and the amount on each appropriate line. When an overpayment is being collected from two cases (i.e., individuals from the original claim are now in different AFDC cases) count these as two claims on Lines 3 and 4.
- 4. Amounts. These are the dollar amounts for the corresponding cases on each line.
- 5. <u>County source</u>. Where appropriate, note on these instructions your county's source documents for each item. This will help ensure accuracy and continuity in completing this report.
- 6. Comments. Use this space to explain any adjustments from last quarter's balance to the beginning balance on current quarter.

## LINE-BY-LINE INSTRUCTIONS

General: Enter county name and quarter/year at the top of the

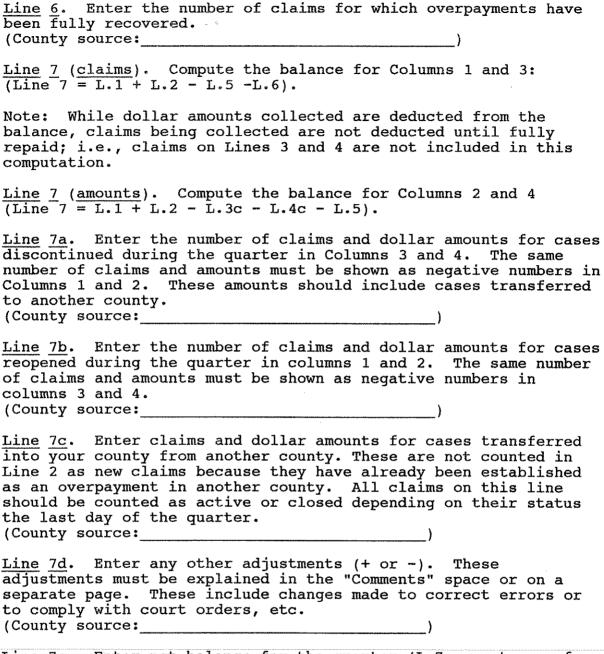
- report. Enter name of person preparing report, phone number and date at the bottom.
- Line 1. Enter the number of claims and dollar amounts shown as the ending balance (line 7e) from the previous report. If this figure differs from last quarter's ending balance, use comments section to explain.
- Line 2. Enter the number of claims and dollar amounts for overpayments (claims) identified during the quarter. Newly identified overpayments to claims included on Line 1 will be included on Line 2. Claims entered on Line 2 do not include cases that are transferring in from another county. These should be entered on Line 7c. (County Source:
- Line 3a. Enter the number of claims and dollar amounts collected by reduction of the AFDC grant during the quarter. If your records show a grant reduction on an AFDC case for more than one month in the quarter, count this as one claim.

  (County source:\_\_\_\_\_\_\_)
- <u>Line 3b</u>. Enter the number of claims and dollar amounts collected by balancing underpayments against the existing overpayments. The full amount of the underpayment that is applied against the overpayment balance is reported in Columns 2 and 4 (County source:\_\_\_\_\_\_)
- Line 3c. Enter the sum of lines 3a and 3b for each column.
- Line 4a. Enter the number of claims and dollar amounts for which recovery was obtained through cash collections during the quarter. Claims for which collections were made during the quarter for both grant reduction and cash collection should be counted on both Lines 3 and 4. The amounts in this line item do not include Tax Intercept Collections.

  (County source:
- Line 4b. Enter the number of claims and dollar amounts collected from tax intercept during the quarter. Most of these will be from closed cases, but tax intercept collections received on recently reopened cases are counted as active.

  (County source:
- Line 4c. Enter the sum of lines 4a and 4b for each column.
- Line 5. Enter the number of claims and dollar amounts for closed cases determined during the quarter to be uncollectable according to state regulations (MPP 44-350.16) and county policy. Although these are "written off" and will be subtracted from the balance, the county must maintain information on these claims to enable collection if circumstances change.

  (County source:



<u>Line 7e</u>. Enter net balance for the quarter (L.7e = net sum of Lines 7a through 7d). These figures will be used for Line 1 on next quarter's report.